

# You may be eligible for support if you are a Queensland worker who:

has experienced a work-related psychological injury

### OR

 is experiencing psychological symptoms linked to a physical workplace injury

# WORKERS' PSYCHOLOGICAL SUPPORT SERVICE CONTACTS

Toll-free phone 1800 370 732 (9AM – 5PM, Mon-Fri) Email info@wpss.org.au Web www.wpss.org.au

For crisis assistance or emergency, contact: Lifeline 131114 Beyond Blue 1300 22 4636 Emergency Services: Dial 000



*"Connecting people with the community services they need."* 



Support for Queensland workers dealing with psychological injury

> WORKERS' PSYCHOLOGICAL SUPPORT SERVICE

Connecting people with the community services they need.

Queensland Council of Unions

# WORKERS' PSYCHOLOGICAL SUPPORT SERVICE



### Queenslanders experiencing a workrelated psychological injury can now access support from a social worker.

This independent service will connect Queensland workers experiencing a psychological injury with the right community services.

This might include housing assistance, counselling, financial advice or other services.

An experienced social worker will provide support and guidance, connecting people with the community services they need.

## The Workers' Psychological Support Service is confidential and free.

It is accessible to any Queensland worker through a toll-free telephone number 1800 370 732 (9AM – 5PM Mon to Fri).

The service can also be accessed through video conference, or online through email or website at www.wpss.org.au.

It complements the current Workers' Compensation Information Service advice channel for Queensland workers.

The Workers' Psychological Support Service is available to all Queensland workers.

# **Frequently Asked Questions**

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Queensland Council of Unions

### Who can use this service?

Queensland workers who have been psychologically injured through work, or who have developed a mental health issue arising from the impact of a physical workplace injury.

### What can the service help with?

Connecting you with community services and/ or assisting with referrals to these services, such as housing assistance or counselling.

How much does it cost? This service is free.

#### Do I have to be a union member?

No. This service is available to ALL Queensland workers regardless of whether or not you are a union member.

### How do I contact a social worker?

Call 1800 370 732 or email info@wpss.org.au (open 9AM - 5PM Mon to Fri)

### Where can I get more information? Try our website www.wpss.org.au

"An independent support service for Queenslanders experiencing a work-related psychological injury."